

Personal Information Policy

1. Our clients entrust us with their personal information and we protect that information.
2. We use various methods to safeguard personal information. These include physical security, computer and electronic security, destruction of information no longer needed, and contractual protections with third party data processors.
3. Personal information held by us consists of all information provided for each application, credit information obtained with the consent of the applicant, mortgage payment history information, and information obtained during collection processes.
4. This information is used by us and our affiliates only for the purposes listed in our Client Consents (for Privacy Protection and Other) form, and Mortgage Commitment forms. These include managing our mortgage portfolios, selling mortgages, conducting market analyses, advising clients of services we make available that may interest them and managing our relationship with our clients. Clients who do not wish to receive notices of other services should please contact us at the address below. Mortgage sales include transfers of client information necessary for servicing each mortgage and for collection proceedings.
5. No personal information is disclosed to third parties except as consented to by each client, or as permitted or required by law.
6. You may request access to your personal information held by us, or request a change in your consent to our use of your personal information, by contacting our Privacy Compliance Officer.
7. All inquiries or complaints regarding personal information or privacy issues can be forwarded to:

Privacy Compliance Officer
Mortgage Intelligence Inc.
3250 Bloor Street West
East Tower, Clarica Center Suite 1400
Toronto, Ontario, M8X 2X9
Fax: 800.267.3179

8. If your inquiry or complaint is not resolved to your satisfaction, please contact:

The President
Mortgage Intelligence Inc.
3250 Bloor Street West
East Tower, Clarica Center Suite 1400
Toronto, Ontario, M8X 2X9
Fax: 800.267.3179

You may also file a complaint with the federal government's Privacy Commissioner at 112 Kent Street, Ottawa, Ontario, K1A 1H3, or in Quebec, contact the Commission d'accès à l'information, 575, St-Amable, Suite 1-10, Québec, PQ, G1R 2G4. In British Columbia you may contact the British Columbia Privacy Commissioner at P.O. Box 9038, Stn Prov. Govt, Victoria, B.C., V8W 9A4. In Alberta, you may contact the Alberta Privacy Commissioner at Suite 500, 640-5th Avenue SW, Calgary, Alberta, T2P 3G4. - end -

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